



Security  
Initiatives  
Open House

Survey  
Responses

May 2023

# Overview



We received 84 survey responses from households

- 52 – Households at Open House
- 32 – Households unable to attend Open House

Overall response rate was 17%.

The survey data has provided guidance and direction to the Security Initiatives Committee and the Board as to what our next steps should be regarding enhancing security measures in our community.

# Survey Questions

1-3:



1. Have you been receiving security incident information sent out by the LAHPOA .
2. Were you aware that there have been 5 confirmed home break and enters and several reports of potential criminal activity in our community in the last 5 months?
3. Do you know how to report a crime or suspicious potential criminal activity to the RCMP and the LAHPOA?

About 80-85% of respondents responded "Yes" to each of these questions.

**Observation:** There is an opportunity to orientate not just new residents but also existing residents on how to report crime and be kept up to date on criminal activity in our community.

# Survey Question 4:



4. How concerned are you about crime in our community?

About 85% of respondents are moderately or highly concerned with crime in our community.

	<b>Count</b>	<b>%</b>
High	40	47%
Moderate	32	38%
Low	12	14%
No Opinion	1	1%
<b>Total</b>	<b>84</b>	<b>100%</b>

# Survey Question

## 5:



5. Who is most responsible for enhancing and maintaining security in our community?

About 80% of respondents indicated that residents were most responsible.

Only 10-15% of respondents felt that either the Board or the RCMP were most responsible.

	<b>1st Place Count</b>	<b>%</b>
Residents	65	77%
Board	12	14%
RCMP	10	12%
Other	0	0%
<b>Total</b>	<b>NA</b>	<b>NA</b>

# Survey Question 6:



6. Given the recent criminal activity in our community, should the Board prioritize enhancing security measures for the community as more important than any other work that it undertakes?

About 55% of respondents felt that the Board should prioritize enhancing security over any other work it undertakes.

	<b>Count</b>	<b>%</b>
Yes	47	56%
No	33	39%
Unsure	4	5%
<b>Total</b>	<b>84</b>	<b>100%</b>

**Observation:** There is some confusion/lack of knowledge among respondents about what other tasks/initiatives the Board currently undertakes.

# Survey Question 7:



7. What security issues are you most concerned with?

	<b>Count</b>	<b>%</b>
Home Burglaries	78	92%
Vehicles	53	63%
Vandalism	41	48%
Personal	11	13%
Other	1	1%
<b>Total</b>	<b>NA</b>	<b>NA</b>

# Survey Question

## 8:



8. Of the 9 enhanced security initiatives, that the committee has presented; 4 are currently being implemented and the remaining 5 are currently being evaluated for potential future implementation. Which of these remaining 5 initiatives are you most interested in seeing implemented?

	<b>Count</b>	<b>%</b>
Security Camera Upgrades	53	63%
ALPR	45	54%
Neighbourhood Watch	42	49%
Vehicle Gate System	29	35%
Third Party Security Patrols	21	25%
Other	5	5%
<b>Total</b>	<b>NA</b>	<b>NA</b>

**Observation:** There is a clear separation in preference between camera upgrades/ALPR systems and neighbourhood watch programs vs. a vehicle gate system or third-party security patrols.



# Survey Question 9:



9. As a household, how much more are you willing to pay **per year** to improve our community security?

	<b>Count</b>	<b>%</b>
Zero	12	14%
\$50-\$100	25	30%
\$100-\$200	19	23%
\$200-\$300	21	25%
>\$300	3	4%
No Response	4	5%
<b>Total</b>	<b>84</b>	<b>100%</b>

## Observation:

82% of respondents are willing to pay up to \$100/year more in HOA fees  
52% of respondents are willing to pay up to \$200/year more in HOA fees  
29% of respondents are willing to pay up to \$300/year more in HOA fees

# Survey Question 10:



10. What is your preferred method of being informed of criminal incidents or security initiative updates in our community?

	<b>Count</b>	<b>%</b>
Email	75	89%
LAHPOA Facebook	24	29%
LAHPOA Website	19	23%
Other	3	4%
<b>Total</b>	<b>NA</b>	<b>NA</b>

# Survey Question

## 11:



11. Are you willing to volunteer for any of the LAHP enhanced security initiatives?

	<b>Count</b>	<b>%</b>
Neighbourhood Watch	40	47%
Security Camera Upgrades	16	19%
ALPR	15	18%
Vehicle Gate System	13	15%
Third Party Security Patrols	8	10%
Other	3	4%
<b>Total</b>	<b>NA</b>	<b>NA</b>

**Observation:** Neighbourhood Watch has the most appeal for volunteers to help implement.

# Survey Question 12:



12. Was this Security Initiatives Open House useful?

	<b>Count</b>	<b>%</b>
Yes	76	90%
No	1	1%
No Response	8	9%
<b>Total</b>	<b>84</b>	<b>100%</b>

**Observation:** Clearest and most positive survey response.

# Survey Question 13:



13. How frequently would you like to see the Board/Security Committee provide an Open House to keep residents informed about security issues in our community.

	<b>Count</b>	<b>%</b>
Annually	34	40%
Only as Needed	30	35%
Twice per Year	18	21%
No Response	2	2%
Not Required	1	1%
<b>Total</b>	<b>84</b>	<b>100%</b>